

COLD STORAGE SHIPPING INSTRUCTIONS

If you require cold storage, please check info and pre-alert form here below. **Only seafood products are accepted.**

NON-EU SHIPMENTS

If the origin of your shipment is a non-EU country, please ignore this form and contact Resa Expo Logistics **before** sending your shipment in order to receive specific shipping instructions as well as information on certificates and customs documents required. Please do **not** send any non-EU shipments until you receive Resa's approval.

STEPS TO SHIP YOUR GOODS:

Please note that as an exhibitor of SEG you are automatically granted space in the cold storage area (for seafood products only). You therefore don't need to book nor send any email or communication to secure your space.

1. LABELLING – LABEL OF MANDATORY USE

Pack your goods and place one of the here [linked label](#) on each box. Like this our warehouse will be able to easily identify the shipment.

ATTENTION

Shipments not showing this label might be refused.

On the label you are required to state the email address of your representative who will attend the event and access the cold storage area.

Once shipment is received, the cold storage team will send out a reception confirmation message via email to your representative.

To gain access to the cold storage area your representative will need to show that email message (print or screen).

* SPECIAL NOTES:

- Shipments requiring different temperatures must be packed separately and clearly labelled.
- If you are a pavilion, or similar, in charge of sending the goods of several exhibitors in the same shipment, please note:
 - That Resa will only produce one reference number. Please make sure to inform that number to all of your exhibitors.
 - That all of your exhibitors will have access to the grouped shipment in order to collect each one's goods. Therefore, there will be no control from our side which materials are collected by each client.

2. DEADLINES

EU SHIPMENTS ARRIVING TO THE COLD STORAGE AREA WITH YOUR TRANSPORT COMPANY

Refrigerated & Frozen (not time sensible)	Reception of shipments: Earliest, Wednesday 15 th April – Latest, Sunday 19 th April 2026 8:00 – 20:00h
Fresh-Live (expiry date less than 5 days)	Reception of shipments: Earliest, Wednesday 15 th April – Latest, Monday 20 th April 2026* 8:00 – 20:00h
Samples for Excellence Global Awards Refrigerated & Frozen & Fresh & Live	Reception of shipments: Earliest, Wednesday 15 th April – Latest, Saturday 18 th April 2026 by 12:00h

NON-EU SHIPMENTS ARRIVING TO BARCELONA AIRPORT

Refrigerated & Frozen (not time sensible)	Arrival to Barcelona airport: Earliest, Thursday 9 th April – Latest, Sunday 12 th April 2026
Fresh-Live (expiry date less than 5 days)	Arrival to Barcelona airport: Earliest, Wednesday 15 th April – Latest, Saturday 18 th April 2026
Samples for Excellence Global Awards Refrigerated & Frozen (not time sensible)	Arrival to Barcelona airport: Earliest, Thursday 9 th April – Latest, Sunday 12 th April 2026
Samples for Excellence Global Awards Fresh-Live (expiry date less than 5 days)	Arrival to Barcelona airport: Earliest, Monday 13 th April – Latest, Wednesday 15 th April 2026

HANDCARRY DROP OFF / COLLECTION AT COLD STORAGE AREA, NO TRANSPORT COMPANY INVOLVED

	Handcarry drop off / collection
Refrigerated & Frozen & Fresh & Live	Earliest, Wednesday, 15 th April – Latest, Thursday 23 rd April 2026 8:00 – 20:00h
Samples for Excellence Global Awards Refrigerated & Frozen & Fresh & Live	Handcarry drop off Earliest, Wednesday, 15 th April – Latest, Saturday 18 th April 2026 by 12:00h

* Please bear in mind that Monday 20th April will be very busy and for deliveries made this day waiting times may occur.

All work undertaken is subject to Resa's terms and conditions and insurance policy. The liability of Resa for the transportation is determined by the national or international insurance regulation applicable to the contracted transport. The Resa insurance policy for storage and handling covers a maximum of 10 Euros per Kg (gross weight) of damaged or lost goods, per incident. The liability of RESA ceases with the delivery and starts with the collection of freight at the exhibition stand. It is the exhibitor's responsibility to ensure the security of his material until this collected from the stand by RESA. Signature on this form is acceptance of our terms and conditions.

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3. SHIPPING ADDRESS

<p>If your stand is located in halls 4, 5 or Galleria:</p> <p>SEAFOOD COLD STORAGE GALLERIA</p> <p>C/Botánica, 62 – Fira Gran Vía, Access 4 08908 Hospitalet (Barcelona) GPS: 41.353153, 2.133665</p>	<p>If your stand is located in halls 1,2 or 3:</p> <p>SEAFOOD COLD STORAGE 2.1</p> <p>C/Botánica, 62 – Fira Gran Vía, Access 4 08908 Hospitalet (Barcelona) GPS: 41.353153, 2.133665</p>
<p>CONTACT: Operations Dept. Tel. +34 93 390 54 94 e-mail: coldstorage@resaexpo.com</p>	

WHAT HAPPENS NEXT

RECEPTION OF GOODS

On the label you are required to state the email address of your representative who will attend the event and access the cold storage area. Once shipment is received, the cold storage team will send out a reception confirmation message via email to your representative. To gain access to the cold storage area your representative will need to show that email message (print or screen).

FREE OF CHARGE SERVICE

The service includes reception and storage but not the delivery from the storage area to the stand. Hand trolleys will be available free of charge for you to collect your products. Please return the hand trolleys to the warehouse immediately after having moved your materials to your stand. For prolonged use there may incur charges.

CHARGEABLE DELIVERY SERVICE:

If you require Resa to deliver your products up to your exhibition stand please fill in the here linked [Service Order Form](#) and send it to coldstorage@resaexpo.com. Please also see below rates applicable for this service.

BOXES, FROM COLD STORAGE AREA TO STAND: 84,00 € PER DELIVERY
PALLETS, FROM COLD STORAGE AREA TO STAND: 132,00 € PER DELIVERY

DONATION TO FOOD BANK

Food Bank Stickers will be available throughout the event at the cold storage areas and at the organizer's office. Please collect and place on your leftover boxes and advise our staff.

RETURN SHIPMENTS – PROCEDURE

If you are planning to pick-up your leftover Seafood products at the end of the event, you will need to contact the staff at the cold storage areas and collect specific Resa Return Labels.

You will then need to place these labels on your return boxes/pallets by latest Thursday 23rd April, 19:00h.

The labels will show a barcode as well as a return reference number to provide to your transport company.

Your driver will need to state that reference number in order to easily identify the shipment to be collected.

Your transport company will be able to collect your seafood products from the cold storage area during the following dates and times.

REFRIGERATED-FROZEN-FRESH-LIVE	Thursday 23 rd April, 19:00 – 22:00h Friday 24 th April 8:00 – 12:00h
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ATTENTION.

All products **not** showing the Resa Return Labels will automatically be donated or disposed of by 23rd April, 19:00h.

By Friday 24th April, 12:00h also any products showing the Resa Return Label will be disposed of.

All work undertaken is subject to Resa's terms and conditions and insurance policy. The liability of Resa for the transportation is determined by the national or international insurance regulation applicable to the contracted transport. The Resa insurance policy for storage and handling covers a maximum of 10 Euros per Kg (gross weight) of damaged or lost goods, per incident. The liability of RESA ceases with the delivery and starts with the collection of freight at the exhibition stand. It is the exhibitor's responsibility to ensure the security of his material until this collected from the stand by RESA. Signature on this form is acceptance of our terms and conditions.