

## COLD STORAGE SHIPPING INSTRUCTIONS

If you require cold storage, please check info and pre-alert form here below. **Only seafood products are accepted.**

### NON-EU SHIPMENTS

If the origin of your shipment is a non-EU country, please ignore this form and contact Resa Expo Logistics **before** sending your shipment in order to receive specific shipping instructions as well as information on certificates and customs documents required. Please do **not** send any non-EU shipments until you receive Resa's approval.

### STEPS TO SHIP YOUR GOODS:

Please note that as an exhibitor of SEG you are automatically granted space in the cold storage area (for seafood products only). You therefore don't need to book nor send any email or communication to secure your space.

#### 1. LABELLING

Pack your goods and place one of the here [linked label](#) on each box. Like this our warehouse will be able to easily identify the shipment. Since you are required to state an email address on the label, we will use it to notify reception of the shipment and any further info. Please state here the email address of the person that will be onsite attending the event. Like this she/he will be aware of what is happening in real time.

#### \* SPECIAL NOTES:

- Shipments requiring different temperatures must be packed separately and clearly labelled.
- If you are a pavilion, or similar, in charge of sending the goods of several exhibitors in the same shipment, please note:
  - That Resa will only produce one reference number. Please make sure to inform that number to all of your exhibitors.
  - That all of your exhibitors will have access to the grouped shipment in order to collect each one's goods. Therefore, there will be no control from our side which materials are collected by each client.

#### 2. DEADLINES

##### EU SHIPMENTS ARRIVING TO THE COLD STORAGE AREA WITH YOUR TRANSPORT COMPANY

Refrigerated & Frozen (not time sensible)	Reception of shipments: Earliest, Wednesday 30 <sup>th</sup> April – Latest, Sunday 4 <sup>th</sup> May 2025 8:00 – 20:00h
Fresh-Live (expiry date less than 5 days)	Reception of shipments: Earliest, Wednesday 30 <sup>th</sup> April – Latest, Monday 5 <sup>th</sup> May 2025 * 8:00 – 20:00h
<b>Samples for Excellence Global Awards</b> Refrigerated & Frozen & Fresh & Live	Reception of shipments: Earliest, Wednesday 30 <sup>th</sup> April – Latest, Saturday 3 <sup>rd</sup> May 2025 by 12:00h

##### NON-EU SHIPMENTS ARRIVING TO BARCELONA AIRPORT

Refrigerated & Frozen (not time sensible)	Arrival to Barcelona airport: Earliest, Thursday 24 <sup>th</sup> April – Latest, Sunday 27 <sup>th</sup> April 2025
Reception of Fresh-Live (expiry date less than 5 days)	Arrival to Barcelona airport: Earliest, Wednesday 30 <sup>th</sup> April – Latest, Saturday 3 <sup>th</sup> May 2025
<b>Samples for Excellence Global Awards</b> Refrigerated & Frozen (not time sensible)	Arrival to Barcelona airport: Earliest, Thursday 24 <sup>th</sup> April – Latest, Sunday 27 <sup>th</sup> April 2025
<b>Samples for Excellence Global Awards</b> Fresh-Live (expiry date less than 5 days)	Arrival to Barcelona airport: Earliest, Monday 28 <sup>th</sup> April – Latest, Wednesday 30 <sup>th</sup> April 2025

##### HANDCARRY DROP OFF / COLLECTION AT COLD STORAGE AREA, NO TRANSPORT COMPANY INVOLVED

Refrigerated & Frozen & Fresh & Live	Handcarry drop off / collection Earliest, Wednesday, 30 <sup>th</sup> April – Latest, Thursday 8 <sup>th</sup> May 2025 * 8:00 – 20:00h
<b>Samples for Excellence Global Awards</b> Refrigerated & Frozen & Fresh & Live	Handcarry drop off Earliest, Wednesday, 30 <sup>th</sup> April – Latest, Saturday 3 <sup>rd</sup> May 2025 by 12:00h

\* Please bear in mind that Monday 5<sup>th</sup> May will be very busy and for deliveries made this day waiting times may occur.

## COLD STORAGE SHIPPING INSTRUCTIONS

### 3. SHIPPING ADDRESS

<p>If your stand is located in halls 4, 5 or Galleria: <b>SEAFOOD COLD STORAGE GALLERIA</b> C/Botánica, 62 – Fira Gran Vía, Access 4 08908 Hospitalet (Barcelona) GPS: 41.353153, 2.133665</p>	<p>If your stand is located in halls 1,2 or 3: <b>SEAFOOD COLD STORAGE 2.1</b> C/Botánica, 62 – Fira Gran Vía, Access 4 08908 Hospitalet (Barcelona) GPS: 41.353153, 2.133665</p>
<p><b>CONTACT:</b>      <b>Operations Dept.</b>      <b>Tel. +34932334110</b>      <b>e-mail: <a href="mailto:coldstorage@resaexpo.com">coldstorage@resaexpo.com</a></b></p>	

### WHAT HAPPENS NEXT

#### RECEPTION OF GOODS

Once we receive your goods, we will send an email to the contact given on the label showing the reference number assigned to your shipment. To be able to collect your shipment onsite, this reference number must be given to our staff at the warehouse so we can easily identify and locate your shipment.

#### FREE OF CHARGE SERVICE

The service includes reception and storage but not the delivery from the storage area to the stand. Hand trolleys will be available free of charge for you to collect your products. Please return the hand trolleys to the warehouse immediately after having moved your materials to your stand. For prolonged use there may incur charges.

#### CHARGEABLE DELIVERY SERVICE:

If you require Resa to deliver your products up to your exhibition stand please fill in the here linked [Service Order Form](#). Please also see below rates applicable for this service.

BOXES, FROM COLD STORAGE AREA TO STAND: 84,00 € PER DELIVERY
PALLETS, FROM COLD STORAGE AREA TO STAND: 132,00 € PER DELIVERY

#### DONATION TO FOOD BANK

Food Bank Stickers will be available throughout the event at the cold storage areas and at the organizer's office. Please collect and place on your leftover boxes and advise our staff.

#### RETURN SHIPMENTS – PROCEDURE

If you are planning to pick-up your seafood products at the end of the event, use the Resa Shipping Labels available at the cold storage areas and place them on your return boxes/pallets and advise our staff. You will receive a return reference number to provide to your transport company. Your driver will need to state that reference number in order to easily identify the shipment to be collected. Your transport company will be able to collect your seafood products from the cold storage area during the following dates and times.

REFRIGERATED-FROZEN-FRESH-LIVE	Thursday 8 <sup>th</sup> May, 19:00 – 22:00h Friday 9 <sup>th</sup> May 8:00 – 12:00h
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