

Fira de Barcelona has a state of the art Wi-Fi network available with more than 1.500 antennas distributed throughout the venue to offer the best possible Wi-Fi to exhibitors, sponsors and attendees. To guarantee a fair usage and an exceptional service quality, **Fira Barcelona is the only authorized Wi-Fi provider for the venue, no other Wi-Fi nor wireless signal at 2.4GHz or 5GHz frequency bands shall be emitted without proper authorization** of Fira Barcelona as these would cause interferences in the general Wi-Fi service provided by the venue.

If the WIFI services provided by the venue does not fit your requirements, a specific request should be placed prior to the show to the Fira Barcelona network and communications department at seafood.internet@firabarcelona.com. Every request will be reviewed by a technical team, taking in consideration each individual exhibitor needs. If the request is accepted, specific rules and configurations will be provided, and an on-site meeting for its validation will be booked.

RECOMMENDATIONS FOR EXHIBITORS

- It is recommended to **contact the IT Services Team** at seafood.internet@firabarcelona.com or through the [Fira Store](#) directly to receive the best support and advice from Fira Barcelona Internet team and adapt your needs to the Seafood Internet services catalogue.
- If your devices (mobile phones, laptops, etc.) can only connect through Wi-Fi, it is necessary that they are compatible with 5GHz frequency band (Wi-Fi standard 802.11a/n/ac/ax) as this is the only band broadcasted by Fira de Barcelona. **Any device that is incompatible with 5GHz will not work** with the products ordered through Fira Barcelona. Fira Barcelona will not be held responsible for any claim on devices which conflict with 5GHz. Read the [5GHz compatibility check](#) to verify if your devices are compatible or not.
- The **installation and/or operation of unauthorized Wi-Fi** networks cause interferences which deteriorate the Wi-Fi functionality for yourself, you neighbouring exhibitors, sponsors and attendees. Such **unauthorized networks will be monitored by an on-site team and shut down**.

Adherence to this Policy is mandatory to access the Fira Barcelona venue.