



ELECTRICAL SERVICES PRICING FORM

ORDERS CAN BE PLACED ONLINE BY VISITING [HTTPS://MCCNO.COM](https://mccno.com) AND SELECTING THE **ONLINE ORDERING** BUTTON OR BY GOING TO [HTTPS://SERVICES.MCCNO.COM](https://services.mccno.com)

IF YOU HAVE ANY QUESTIONS OR NEED ADDITIONAL INFORMATION, FEEL FREE TO CONTACT US VIA EMAIL AT exhibit_services@mccno.com OR BY PHONE AT 504-582-3036

ADVANCED RATE DEADLINE IS NOVEMBER 7, 2025. ONSITE RATES EFFECTIVE NOVEMBER 28, 2025.

120 Volt Service - (Includes labor for the installation)	Advanced	Standard	Onsite
5 AMP - 0-600 watts (Phones, laptops, lead retrieval, water cooler)	\$130.00	\$150.00	\$195.00
10 AMP - 601-1200 watts (Desktop, fax, printer, TV, refrigerator)	\$160.00	\$184.00	\$240.00
15 AMP - 1201- 1800 watts (Vacuum, coffee pot, iron, toaster)	\$175.00	\$202.00	\$263.00
20 AMP - 1801-2400 watts (Heater, copier, microwave)	\$202.00	\$233.00	\$303.00
208 Volt 1Ø Service - (Includes labor for the installation)	Advanced	Standard	Onsite
20 AMP	\$338.00	\$389.00	\$506.00
30 AMP	\$433.00	\$498.00	\$648.00
60 AMP	\$673.00	\$774.00	\$1,007.00
100 AMP	\$938.00	\$1,079.00	\$1,403.00
200 AMP (Price includes overhead service)	\$2,300.00	\$2,645.00	\$3,439.00
400 AMP (Price includes overhead service)	\$3,700.00	\$4,255.00	\$5,532.00
208 Volt 3Ø Service - (Includes labor for the installation)	Advanced	Standard	Onsite
20 AMP	\$472.00	\$543.00	\$706.00
30 AMP	\$591.00	\$680.00	\$884.00
60 AMP	\$959.00	\$1,103.00	\$1,434.00
100 AMP	\$1,700.00	\$1,955.00	\$2,542.00
200 AMP (Price includes overhead service)	\$3,300.00	\$3,795.00	\$4,934.00
400 AMP (Price includes overhead service)	\$6,500.00	\$7,475.00	\$9,718.00

Lighting, Extension Cords & Multiple Connection Boxes	Advanced	Standard	Onsite
1000 Watt par 64 theatrical spot (Inc. power/install/focus/removal)	\$500.00	\$575.00	\$748.00
Single Extension Cords (Power and labor not Included)	\$25.00	\$29.00	\$38.00
Multiple Connection Boxes (Boxes include 4 outlets)	\$25.00	\$29.00	\$38.00

- Electrical service typically is provided from the floor. There is an additional fee for ceiling drops and 24-hour service. The option to add these services is located under suggested items when selecting your electrical outlets.

Cancellations must be submitted in writing. Requests received prior to 8 days of the first contracted event move in day will incur a \$50 administrative fee, but otherwise refunded in full (less the 3% credit card fee). Cancellation requests received with 7 days of the first contracted event move in day will receive a 50% refund (less the 3% credit card fee). No refunds will be applied to order canceled once the first event contracted move in day occurs. Credit is not available for services installed even if it is not used. All refunds will be processed after the close of the event. Canceled/postponed events: Refunds for event cancellation/postponement are determined by the NOENMCC on an individual basis and are based on the event's status change.

A \$100 manual processing fee will be added to all orders emailed. mailed or faxed.

1. Electrical service is typically supplied from the floor unless overhead service is ordered or your requirements exceed the floor capacity of 100 amps. **Only NOENMCC electricians or their agents may open and/or connect equipment in our floor boxes/ports.**
2. Location of service in booth must be designated. Diagrams indicating booth orientation are required. If no location is provided, service will be installed in the rear center of the booth. Labor charges will apply to relocate the service.
3. Rates listed for all connections include bringing the service to booth in the most convenient manner and DO NOT INCLUDE connecting equipment, special wiring, ramping, making specialized installations.
4. Additional service charges and labor charges may be assessed for installation. Payment must be rendered in FULL when billed during the event. Service may be interrupted if payment is not received.
5. Any additional cost incurred by NOENMCC to (a) assist in trouble diagnosis or problem resolution found not to be the fault of NOENMCC or (b) collect information required to complete the installation that customer fails to provide may be billed to the customer at the prevailing rate.
6. The Convention Center is responsible for the installation of all electrical distributions from the power source to the exhibit. Distribution is defined as all cable, connectors and hardware up to the first connection that follows the last branch circuit protection device.
7. Any branch circuit connection which is terminated in a non-Nema rated connector (i.e. bare wire, disconnect) must be made by a Convention Center electrician.
8. All equipment, regardless of source of power connection must comply with Federal, State and Local codes. The Convention Center reserves the right to inspect all electrical devices and connections to ensure compliance with all codes.
9. All electrical equipment must be properly tagged and wired with complete information as to the type or current required for operation, voltage, phase, cycle, horsepower, etc.
10. Permanent building electrical outlets are not a part of booth space and are not to be used by exhibitors unless specified.
11. The following are not permitted for use in the exhibit: open clip sockets, latex or lamp cord wire, twin sockets, ungrounded lighting fixtures or multiple attachment plugs which do not have adequate circuit protection devices.
12. All material and equipment provided by the NOENMCC remains the property of the NOENMCC and may ONLY be removed by Convention Center staff or their agents at the close of the event.
13. The Convention Center reserves the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the NOENMCC.
14. Unless otherwise directed, NOENMCC staff are authorized to cut floor coverings for installation of service. Power requirements crossing aisles is not allowed.
15. All electrical cords must be a minimum of 12/3 with ground. All exposed non-current carrying metal parts of fixed equipment, which are liable to be energized, shall be grounded.
16. If a technical data sheet on equipment indicating connections and/or description of equipment to be connected is available, please either upload with order or email to exhibit_services@mccno.com.
17. Adhesive tapes used on floor surfaces must be a major name brand type approved by the Convention Center. Contact Exhibit Services Division of the Convention Center for more details.
18. Obstructions blocking utility floor boxes are subject to relocation, as necessary. Labor charges will be assessed.
19. All service issues must be reported to the NOENMCC Service Desk prior to the close of the event.

20. Claims will not be considered unless filed **in writing** by exhibitor prior to close of event.
21. Credit will not be given for service installed and not used.
22. **Cancellation – All cancellations must be submitted in writing. Cancellation requests up to 8 days before the first contracted event move-in will incur a \$50 administrative fee. Cancellation requests within 7 days of the first contracted event move-in day will receive a 50% refund. No refund will be applied to orders canceled once the first event contracted move-in occurs**



PRODUCTION SERVICES PRICING FORM

ORDERS CAN BE PLACED ONLINE BY VISITING [HTTPS://MCCNO.COM](https://mccno.com) AND SELECTING THE **ONLINE ORDERING** BUTTON OR BY GOING TO [HTTPS://SERVICES.MCCNO.COM](https://services.mccno.com)

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ADVANCED RATE DEADLINE IS NOVEMBER 7, 2025. ONSITE RATES EFFECTIVE NOVEMBER 28, 2025.

Audio	Advanced	Standard	Onsite
Small Dual Speaker Sound System (Wired Mic./Mixer)	\$650. ⁰⁰	\$733. ⁰⁰	\$923. ⁰⁰
Wireless Microphone	\$400. ⁰⁰	\$600. ⁰⁰	\$900. ⁰⁰

Monitors	Advanced	Standard	Onsite
22" Flat Screen Monitor (PC Compatible)	\$180. ⁰⁰	\$207. ⁰⁰	\$270. ⁰⁰
32" Flat Screen Monitor (PC Compatible)	\$420. ⁰⁰	\$483. ⁰⁰	\$628. ⁰⁰
40" Flat Screen Monitor (PC Compatible)	\$600. ⁰⁰	\$690. ⁰⁰	\$897. ⁰⁰
50" Flat Screen Monitor (PC Compatible)	\$960. ⁰⁰	\$1,104. ⁰⁰	\$1,436. ⁰⁰
70" Flat Screen Monitor (PC Compatible)	\$1,440. ⁰⁰	\$1,656. ⁰⁰	\$2,153. ⁰⁰
40"/50" Flat Screen Monitor Tabletop Stand	\$100. ⁰⁰	\$115. ⁰⁰	\$150. ⁰⁰
40"/50"/70" Flat Screen Monitor Floor Stand	\$200. ⁰⁰	\$230. ⁰⁰	\$299. ⁰⁰

Screens	Advanced	Standard	Onsite
8" Tripod Screen (96")	\$180. ⁰⁰	\$207. ⁰⁰	\$269. ⁰⁰
7' x 12' Fastfold with Bottom Drape	\$480. ⁰⁰	\$552. ⁰⁰	\$718. ⁰⁰
9' x 16' Fastfold with Bottom Drape	\$960. ⁰⁰	\$1,104. ⁰⁰	\$1,436. ⁰⁰

Cable	Advanced	Standard	Onsite
Cox Cable Feed (Includes cable box rental)	\$600. ⁰⁰	\$690. ⁰⁰	\$897. ⁰⁰

- A \$100.00 manual processing fee will be added to all orders received by mail, email and fax.
- All equipment must be signed for at the delivery location. **Labor to install and remove is included in our pricing.** Retail replacement value charge will be charged for any damaged or unreturned equipment. A credit card is required for rental of all equipment.
- Additional equipment available upon request. Contact Production Services at 504.582.3018 or production@mccno.com. Prices subject to change without notice.
- **Cancellations must be submitted in writing. Requests received prior to 8 days of the first contracted move in day will incur a \$50.00 processing fee (less the 3% credit card fee). Cancellation requests within 7 days of the first contracted move in day will receive a 50% refund (less the 3% credit card fee). No refund will be applied to orders cancelled once the first contracted event move in day occurs.**
- **Cancellation//postponed events: Refunds for event cancellation/postponement are determined by the NOENMCC on an individual basis and are based on the event's status change.**

1. The NOENMCC is the exclusive provider for the following services: electrical, internet, plumbing (compressed air, water, drain and natural gas) and telephone.
2. Orders should be placed through our online ordering portal. We offer a three-tiered pricing system: **advanced** - 21 days prior to the first contracted event move-in day, **standard** – 20 days in until the first contracted move-in date & **on site** – effective on the first contracted move-in date. See your event's exhibitor kit pricing documents for specific dates. Hard copies of orders (faxed, emailed or mailed) are subject to a manual processing fee.
3. Revisions or additions to orders must be submitted in writing and are processed at the prevailing rate.
4. A scaled diagram indicating service location(s), orientation, and neighboring booths/aisles must accompany all orders. If no location is provided, service will be installed in the rear center of the booth. Labor charges will apply to relocate the service.
5. Payment in full must accompany all orders. Rates are based on when payment is received and not postmarked.
6. Additional service charges and labor charges may be assessed for installation. Payment must be rendered in FULL when billed during the event. Service may be interrupted if payment is not received.
7. Exhibitors using a third-party agent (EAC, etc.) is ultimately financially responsible for all NOENMCC provided services.
8. The NOENMCC requires 100% pre-payment of services. All orders or services placed on site must be paid prior to the close of the event. Any unpaid balances will incur a finance charge.
9. All service issues must be reported to the NOENMCC Service Desk prior to the close of the event.
10. Claims will not be considered unless filed **in writing** by exhibitor prior to close of event.
11. Credit will not be given for service installed and not used.
12. **There is a 10% charge to change and reprocess the method of payment submitted for an account.**
13. **Cancellation – All cancellations must be submitted in writing. Cancellation requests up to 8 days before the first contracted event move-in will incur a \$50 administrative fee. Cancellation requests within 7 days of the first contracted event move-in day will receive a 50% refund. No refund will be applied to orders canceled once the first event contracted move-in occurs.**

Accepted Methods of Payment

Credit Cards – NOENMCC accepts all major credit cards. There is a 3% convenience fee applied to all credit card payments. Please complete our Payment Authorization form if you would like your credit card on file for any additional charges.

Company Check – An electronic check may be used to place your online order. Checks submitted as hard copy payments must accompany the order and be received, not postmarked, by the advanced rate deadline to receive that rate. Checks must be in US dollars and drawn from a US bank. Please make company checks payable to NOENMCC and include event name, booth name and company name (if different from how it appears on your check). **Personal checks are not accepted.**

Electronic Transfer Funds (Wire & ACH) – NOENMCC accepts wire transfers and ACH payments. Payment must be cleared, not sent, by the advanced rate deadline to receive that rate. It is the exhibitor's responsibility to ensure all fees (including any incurred through an Intermediate Bank) is included with their payment. Please include the following information with payment: company name, event, and booth number. Contact Exhibit Services for payment instructions.



INTERNET & NETWORK CONNECTIVITY PRICING FORM

ORDERS CAN BE PLACED ONLINE BY VISITING [HTTPS://MCCNO.COM](https://mccno.com) AND SELECTING THE **ONLINE ORDERING** BUTTON OR BY GOING TO [HTTPS://SERVICES.MCCNO.COM](https://services.mccno.com)

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ADVANCED RATE DEADLINE IS NOVEMBER 7, 2025. ONSITE RATES EFFECTIVE NOVEMBER 28, 2025.

Wired Internet Service - (Installation Labor Included)

Shared - No router allowed	Advanced	Standard	Onsite
Private IP	\$950.00	\$1,093.00	\$1,421.00
Additional IP Address up to 4 (rates are per additional IP)	\$150.00	\$173.00	\$225.00
Public IP	\$1,300.00	\$1,495.00	\$1,944.00
Additional Address up to 4 (rates are per additional IP)	\$150.00	\$173.00	\$225.00
Dedicated-Private - Routers supported	Advanced	Standard	Onsite
3 Mbps, 10 IP	\$3,500.00	\$4,025.00	\$5,233.00
6 Mbps, 10 IP	\$5,500.00	\$6,325.00	8,233.00
10 Mbps, 10 IP	\$7,800.00	\$8,970.00	\$11,661.00
30 Mbps, 26 IP	\$15,000.00	\$17,250.00	\$22,425.00
DHCP	\$350.00	\$403.00	\$524.00
Dedicated Public - Router supported	Advanced	Standard	Onsite
3 Mbps, 3 IP	\$3,500.00	\$4,025.00	\$5,233.00
6 Mbps, 3 IP	\$5,500.00	\$6,325.00	\$8,223.00
10 Mbps, 3 IP	\$7,800.00	\$8,970.00	\$11,661.00
30 Mbps, 3 IP	\$15,000.00	\$17,250.00	\$22,425.00
DHCP	\$350.00	\$403.00	\$524.00
Additional Dedicated Public IPs (includes 3 from above)	Advanced	Standard	Onsite
24 IPs - (27 Total IPs)	\$750.00	\$863.00	\$1,122.00
56 IPs - (59 Total IPs)	\$1,500.00	\$1,725.00	\$2,243.00
119 IPs - (122 Total IPs)	\$4,000.00	\$4,600.00	\$5,980.00

- All service originates from overhead

Equipment & Service

	Advanced	Standard	Onsite
Hub/switch rental - 8 port	\$95.00	\$110.00	\$143.00
Hub/switch rental - 16/24 port	\$155.00	\$179.00	\$233.00
25-ft Cables	\$25.00	\$29.00	\$38.00
50-ft Cables	\$50.00	\$58.00	\$76.00
100-ft Cables	\$75.00	\$87.00	\$114.00
1-4 Cables – Labor to install MCC cables	\$42.00	\$49.00	\$64.00
5-8 Cables – Labor to install MCC cables	\$84.00	\$97.00	\$127.00
9-12 Cables – Labor to install MCC cables	\$126.00	\$145.00	\$189.00
13-24 Cables – Labor to install MCC cables	\$168.00	\$194.00	\$253.00

Wireless Service

	Advanced	Standard	Onsite
Wireless Hotspot - 5G (Up to 5 devices)	\$1,800.00	\$2,070.00	\$2,691.00
Additional Devices -5G	\$150.00	\$173.00	\$225.00

- The customer must provide all network, computer hardware, and software to be used in the exhibit booth or meeting room, as well as the proper configuration of such equipment.
 - The NOENMCC cannot provide technical support on any issue related to the configuration of your computer equipment.
 - **A \$100.00 manual processing fee will be added to all orders emailed, mailed or faxed.**
 - All devices accessing the internet (wired or wireless) are required to obtain a NOENMCC assigned static IP address.
 - It is the customer's responsibility to provide administrative rights to configure computers. To receive configuration information in advance, please send requests to techsupport@mccno.com. Include the event name, booth number and company name in the request.
 - A move fee of \$129.00 per line will be charged to relocate the circuit after it is installed. If no location is provided, the drop is installed in the rear center of the booth. Internet drops originate from overhead (except under finished ceiling)
- Cancellations must be submitted in writing. Cancellation requests received prior to 8 days of the first contracted event move in day will incur a \$50 administrative fee, but otherwise refunded in full (less the 3% credit card fee). Cancellation requests received within 7 days of the first contracted move-in day will receive a 50% refund (less the 3% credit card fee). No refund will be applied to orders canceled once the first event contracted move-in day occurs. Credit is not available for service installed even if not used. All refunds will be processed after the close of the event. Refunds for events cancelled/postponed are determined by NOENMCC on a case by case basis.**

1. Internet service is typically supplied from our overhead truss as an Ethernet based connection with RJ-45 connection to each location as specified by the client.
2. NOENMCC is the exclusive provider and installer for all Internet/Network service in all areas of the Convention Center and its properties.
3. All devices accessing the internet (wired or wireless) are required to obtain a NOENMCC assigned static IP address.
(a) The customer must provide all network, computer hardware and software to be used in the exhibit hall, meeting rooms or common areas of the Convention Center. **(b) It is also the customer's responsibility to provide administrative rights to configure computer(s).** To receive configuration information in advance, please send requests to exhibit_services@mccno.com. Please include event name, booth number and company name with request. **(c)** Any services (email, ftp, http services, etc.) that are required must be provided by the customer.
4. Customers ordering the Shared Internet Service are **not allowed** to use the following: routers, streaming applications, VOIP, DHCP with any shared Internet or Network services.
5. **Internet Performance Disclaimer** – NOENMCC does not guarantee the performance, routing or throughput, either expressed or implied, of any data circuit(s) connectivity with regards to the internet and/or internet backbones beyond the facility. NOENMCC does, however monitor traffic and bandwidth usage to maintain an acceptable level of performance from the Ethernet network for all users.
6. **Internet Security Disclaimer** – **(a)** The NOENMCC does **not provide** security, such as but not limited to firewalls, etc. for any data circuit(s) we provide. It is the sole responsibility of the customer to provide any necessary security. With execution of this common document the customer is agreeing to the Terms and Conditions of this document and will hold the NOENMCC, its agents and contractors harmless for any and all liabilities arising from the use of non-secured circuits. **(b)** The client **is responsible** for anti-virus protection on all devices. The NOENMCC requires that all devices directly or indirectly accessing the NOENMCC network and Internet connection must have the latest virus protection software, windows security updates, system patches and any technological cautions available/necessary to protect the NOENMCC network, you and others from viruses, worms or any malicious programs and other disruptive appliances.
7. **Use of Network Connection** – **(a)** The network attachment to be provided by NOENMCC may be used only by the directors, officers, and employees of the company, its guests, its agents and consultants, while performing service for the company and cannot be resold or distributed to other companies. The services being provided by the NOENMCC will facilitate communications between the company's authorized users and the entities reachable through the national Internet. Users of NOENMCC equipment and network services shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid if possible, unnecessary network traffic and interference with the work of other users of the interconnected networks specifically wireless interference. **(b)** Users of NOENMCC services **shall not disrupt** any of the NOENMCC or other associated networks as a whole or any equipment of system forming part of their systems, or any services provided over, or in connection with NOENMCC or other associated networks. NOENMCC services **shall not** be used to transmit any communication where the meaning of the message, or its distribution, would likely be highly offensive to the recipient or recipients thereof. **(c)** NOENMCC will provide standard 10/100Mbps switched Ethernet-based connections with RJ-45 connections. All data transmissions from connected client computers will be handled via copper and fiber optic-based transmission media and route/repeated as necessary to conform to Ethernet-based connectivity standards. NOENMCC will only be responsible to the end of that connection or NOENMCC provided device.
8. Location of service in booth must be designated. Diagrams indicating booth orientation are required. If no location is provided, service will be installed in the rear center of the booth. Labor charges will apply to relocate the service.
9. Rates listed for all connections include bringing the service to booth in the most convenient manner and **DO NOT INCLUDE** connecting or configuring equipment, ramping, making specialized installations.
10. Additional service charges and labor charges may be assessed for installation. Payment must be rendered in **FULL** when billed during the event. Service may be interrupted if payment is not received.
11. Any additional cost incurred by NOENMCC to (a) assist in trouble diagnosis or problem resolution found not to be the fault of NOENMCC or (b) collect information required to complete the installation that customer fails to provide may be billed to the customer at the prevailing rate.

12. Customer provided/ordered outside circuits must be installed to our demarcation point and working two (2) days before event move-in. The NOENMCC will extend those circuits to the location throughout the Convention Center: contact Exhibit Services at exhibit_services@mccno.com for associated costs.
13. The exhibitor is responsible for compliance with all applicable federal, state or local laws pertaining to the use of all services.
14. The equipment and services will be provided only during the dates of the event the customer is participating.
15. Exhibitor is responsible for returning all equipment and related materials to the NOENMCC Exhibitor Service Center at the close of the event unless prior arrangements have been made with the Service Center. All material and equipment provided by the NOENMCC remains the property of the NOENMCC and may only be removed by Convention Center staff.
 - A signature is required for delivery of your hub. Please notify the NOENMCC service desk when you are available to receive. Retail replacement value will be charged for any damaged or unreturned equipment. A credit card is required for rental of all equipment.
16. The Convention Center reserves the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the NOENMCC.
17. Unless otherwise directed, NOENMCC staff are authorized to cut floor coverings for installation of ordered cat-5 cables. Crossing aisles is not allowed.
18. If a technical data sheet on equipment indicating connections and/or description of equipment to be connected is available, please either upload with order or email to exhibit_services@mccno.com.
19. Adhesive tapes used on floor surfaces must be a name brand type approved by the Convention Center. Contact the Exhibit Services Division of the Convention Center for more details.
20. Obstructions blocking utility floor boxes are subject to relocation, as necessary. Labor charges will be assessed.
21. All service issues must be reported to the NOENMCC Service Desk prior to the close of the event.
22. Claims will not be considered unless filed **in writing** by exhibitor prior to close of event.
23. Credit will not be given for service installed and not used.
24. **Cancellation – All cancellations must be submitted in writing. Cancellation requests up to 8 days before the first contracted event move-in will incur a \$50 administrative fee. Cancellation requests within 7 days of the first contracted event move-in day will receive a 50% refund. No refund will be applied to orders canceled once the first event contracted move-in occurs.**



NEW ORLEANS
ERNEST N. MORIAL
CONVENTION CENTER

TELECOMMUNICATIONS SERVICES PRICING FORM

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Standard Line Service for Telephones, Modems, Fax, and POS Machines	Advanced	Standard	Onsite
Unrestricted Telephone Line - (CC# required for Long Distance)	\$260.00	\$299.00	\$389.00

Telephone Sets - (Includes telephone instrument and service)	Advanced	Standard	Onsite
Single Line Sets	\$280.00	\$322.00	\$364.00
Single Line Speakerphone	\$313.00	\$360.00	\$468.00
Message Waiting Single Line Sets	\$313.00	\$360.00	\$468.00
Multi-Line Speakerphone Sets	\$420.00	\$483.00	\$628.00
Polycom Conference Phone	\$460.00	\$529.00	\$688.00

Other Telephone Services	Advanced	Standard	Onsite
Voice Mail	\$80.00	\$92.00	\$120.00
Call Waiting, Rollover/Hunt	\$80.00	\$92.00	\$120.00
Extend Analog Pots Line from Dmark to Booth	\$200.00	\$230.00	\$299.00
Extend ISDN BR1 Line from Dmark to Booth	\$200.00	\$230.00	\$299.00
Extend T1 Circuit from Dmark to Booth	\$800.00	\$920.00	\$1,196.00
Move Line Fee	\$100.00	\$115.00	\$150.00

- Cancellations must be submitted in writing. Requests received prior to 8 days of the first contracted event move in day will incur a \$50 administrative fee, but otherwise refunded in full. Cancellation requests received within 7 days of the first contracted event move in day will receive a 50% refund. No refunds will be applied to order cancelled once the first event contracted move in day occurs. **Credit is not available for services installed even if not used. All refunds will be processed after the close of the event.**
- **Cancelled/postponed events: Refunds for event cancellation/postponement are determined by the NOENMCC on an individual basis and are based on the event's status change.**

TELEPHONE SERVICE TERMS & CONDITIONS

1. Telephone service is supplied from the floor ports. Telephone lines crossing aisles is not allowed.
2. Location of service in booth must be designated. Diagrams indicating booth orientation are required. If no location is provided, service will be installed in the rear center of the booth. Labor charges will apply to relocate the service.
3. Rates listed for all connections include bringing the service to booth in the most convenient manner and DO NOT INCLUDE connecting or configuring equipment, ramping, making specialized installations.
4. Additional service charges and labor charges may be assessed for installation. Payment must be rendered in FULL when billed during the event. Service may be interrupted if payment is not received.
5. Any additional cost incurred by NOENMCC to (a) assist in trouble diagnosis or problem resolution found not to be the fault of NOENMCC or (b) collect information required to complete the installation that customer fails to provide may be billed to the customer at the prevailing rate.
6. Customer provided/ordered outside circuits must be installed and working two (2) days before event move-in. The NOENMCC will extend those circuits to the location throughout the Convention Center: contact Exhibit Services at exhibit_services@mccno.com for associated costs.
7. The exhibitor is responsible for compliance with all applicable federal, state or local laws pertaining to the use of all services.
8. The equipment and services will be provided only during the dates of the event the customer is participating.
9. Long distance (inter-exchange) services are provided by the NOENMCC under license arrangement. The Convention Center will process billing for such services. A credit card is required for long distance charges.
10. Exhibitor is responsible for returning all telephone sets or other equipment and related materials to the NOENMCC Exhibitor Service Center at the close of the event unless prior arrangements have been made with the Service Center.
 - A signature is required for delivery of your telephone sets. Please notify the NOENMCC service desk when you are available to receive. Retail replacement value will be charged for any damaged or unreturned equipment. A credit card is required for rental of all equipment.
11. All material and equipment provided by the NOENMCC remains the property of the NOENMCC and may ONLY be removed by Convention Center staff at the close of the event.
12. The Convention Center reserves the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the NOENMCC.
13. Unless otherwise directed, NOENMCC staff are authorized to cut floor coverings for installation of service.
14. If a technical data sheet on equipment indicating connections and/or description of equipment to be connected is available, please attach sheet or description to the Utility Location form.
15. Adhesive tapes used on floor surfaces must be a type approved by the Convention Center. Contact your service contractor or Exhibit Services Division of the Convention Center for more details.
16. Obstructions blocking utility floor boxes are subject to relocation, as necessary. Labor charges will apply.
17. All service issues must be reported to the NOENMCC Service Desk prior to the close of the event.
18. Claims will not be considered unless filed **in writing** by exhibitor prior to close of event.
19. Credit will not be given for service installed and not used.
20. **Cancellation – All cancellations must be submitted in writing. Cancellation requests up to 8 days before the first contracted event move-in will incur a \$50 administrative fee. Cancellation requests within 7 days of the first contracted event move-in day will receive a 50% refund. No refund will be applied to orders canceled once the first event contracted move-in occurs.**



COMPRESSED AIR - WATER - DRAIN - GAS PRICING FORM

ALL ORDERS ARE PLACED ONLINE BY VISITING [HTTPS://MCCNO.COM](https://mccno.com) AND SELECTING THE **ONLINE ORDERING** BUTTON OR BY GOING TO [HTTPS://SERVICES.MCCNO.COM](https://services.mccno.com)
IF YOU HAVE ANY QUESTIONS OR NEED ADDITIONAL INFORMATION, FEEL FREE TO CONTACT US VIA EMAIL AT exhibit_services@mccno.com OR BY PHONE AT 504-582-3036

ADVANCED RATE DEADLINE IS NOVEMBER 7, 2025. ONSITE RATES EFFECTIVE NOVEMBER 28, 2025.

Compressed Air 100 PSI (includes labor for installation)	Advanced	Standard	Onsite
Single Outlet 1/2"	\$370. ⁰⁰	\$426. ⁰⁰	\$554. ⁰⁰
Single Outlet 3/4"	\$425. ⁰⁰	\$489. ⁰⁰	\$636. ⁰⁰
Branch Outlets	\$210. ⁰⁰	\$242. ⁰⁰	\$315. ⁰⁰

- Exhibitor must supply regulator and filter.
- All service originates from overhead.
- 24 Hour Service is available for compressed air. The option is located under suggested items.

Water 80 PSI (includes labor for installation)	Advanced	Standard	Onsite
Single Outlet 3/4" – COLD (Drain Not Included)	\$315. ⁰⁰	\$363. ⁰⁰	\$472. ⁰⁰
Single Outlet 3/4" – HOT (Drain Not Included)	\$395. ⁰⁰	\$455. ⁰⁰	\$592. ⁰⁰
Branch Outlets	\$200. ⁰⁰	\$230. ⁰⁰	\$299. ⁰⁰
Fill and Drain to 500 Gallons (1 time fill and drain)	\$287. ⁰⁰	\$331. ⁰⁰	\$431. ⁰⁰
Additional 250 Gallons	\$199. ⁰⁰	\$229. ⁰⁰	\$298. ⁰⁰
"Water Package" HOT and COLD water service with drain included. Sink not provided.	\$925. ⁰⁰	\$1,064. ⁰⁰	\$1,384. ⁰⁰

- Exhibitor must supply regulator and filter.
- All service originates from overhead.

Drain Service (includes labor for installation)	Advanced	Standard	Onsite
Connection	\$317. ⁰⁰	\$365. ⁰⁰	\$475. ⁰⁰
Branch Outlet	\$200. ⁰⁰	\$230. ⁰⁰	\$299. ⁰⁰

- 2" Maximum Drain Line.

Gas 6' Water Column, 2 PSI (includes labor for installation)	Advanced	Standard	Onsite
Single Outlet 1/2" Natural Gas	\$380. ⁰⁰	\$437. ⁰⁰	\$569. ⁰⁰
Single Outlet 3/4" Natural Gas	\$625. ⁰⁰	\$719. ⁰⁰	\$935. ⁰⁰
Single Outlet 1" Natural Gas	\$900. ⁰⁰	\$1,035. ⁰⁰	\$1,346. ⁰⁰
Branch Outlets	\$231. ⁰⁰	\$266. ⁰⁰	\$346. ⁰⁰

- Exhibitor must supply regulator and filter.
- All service originates from overhead.

Cancellations must be submitted in writing. Requests received prior to 8 days of the first contracted event move in day will incur a \$50 administrative fee, but otherwise refunded in full (less the 3% credit card fee). Cancellation requests received within 7 days of the first contracted event move in day will receive a 50% refund (less the 3% credit card fee). No refunds will be applied to order cancelled once the first event contracted move in day occurs. Credit is not available for services installed even if not used. All refunds will be processed after the close of the event. Cancelled/postponed events: Refunds for event cancellation/postponement are determined by the NOENMCC on an individual basis and are based on the event's status change

A \$100 manual processing fee will be added to all orders emailed, mailed or faxed.

COMPRESSED AIR/WATER/DRAIN/GAS/STEAM SERVICE TERMS & CONDITIONS

1. All plumbing service (except drain) is supplied from overhead. Drains are supplied from our floor ports located every 30 feet throughout the convention center. **Only NOENMCC plumbers or their agents may open and/or connect equipment in our floor boxes/ports.**
2. Location of service in booth must be designated. Diagrams indicating booth orientation are required. If no location is provided, service will be installed in the rear center of the booth. Labor charges will apply to relocate the service.
3. Rates listed for all connections include bringing the service from the main line to the booth and DO NOT INCLUDE, special wiring, ramping, making specialized installations.
4. Additional service charges and labor charges may be assessed for installation. Payment must be rendered in FULL when billed during the event. Service may be interrupted if payment is not received.
5. Compressed Air pressure may vary. No guarantee can be made of minimum, or maximum pressure. If pressure is critical, please contact the Exhibit Services Division of the Convention Center.
6. Any additional cost incurred by NOENMCC to (a) assist in trouble diagnosis or problem resolution found not to be the fault of NOENMCC or (b) collect information required to complete the installation that customer fails to provide may be billed to the customer at the prevailing rate.
7. Supply connections and disconnections may only be made by Convention Center personnel.
8. Service connectors or fittings may be supplied by the exhibitor.
9. All connections/equipment are subject to approval by the Convention Center mechanics and must comply with Federal, State and Local codes. The Convention Center reserves the right to inspect all electrical and/or plumbing devices and connections to ensure compliance with all codes. Labor charges will apply for inspections.
10. All material and equipment provided by the NOENMCC shall remain the property of the NOENMCC and may be removed ONLY by Convention Center staff.
11. Only the Convention Center Mechanics are authorized to make air, water, drain and steam connections. We reserve the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the NOENMCC.
12. Exhibitor is responsible for supplying all filters and regulators.
13. If a technical data sheet on equipment indicating connections and/or description of equipment to be connected is available, please either upload with order or email to exhibit_services@mccno.com.
14. Unless otherwise directed, NOENMCC staff are authorized to cut floor coverings for installation of service.
15. Adhesive tapes used on floor surfaces must be a major name brand type approved by the Convention Center. Contact Exhibit Services Division of the Convention Center for more details.
16. Obstructions blocking utility floor boxes are subject to relocation, as necessary. Labor charges will be assessed.
17. All service issues must be reported to the NOENMCC Service Desk prior to the close of the event.
18. Claims will not be considered unless filed **in writing** by exhibitor prior to close of event.
19. Credit will not be given for service installed and not used.
20. **Cancellation – All cancellations must be submitted in writing. Cancellation requests up to 8 days before the first contracted event move-in will incur a \$50 administrative fee. Cancellation requests within 7 days of the first contracted event move-in day will receive a 50% refund. No refund will be applied to orders canceled once the first event contracted move-in occurs.**